

Employee Spotlight: Canesvision

Name: Steve Kiesa

Position: Game Day Director **Years with the Organization:** 1

Hometown: Liverpool, NY
Where'd you go to school?: SUNY Oswego

Nickname: Kiesa

Favorite aspect of your job: Making the crowd go crazy after a pumper or getting "Lets-Go

-Canes" chat going.

Favorite Movie: Any Star Wars after Episode III

Favorite TV Show: The Office

Favorite Quote: "I'm a simple man. I like pretty, dark-haired women and breakfast food"

Ron Swanson

 $\textbf{Favorite Sport Team (s):} \ \textbf{Carolina Hurricanes, Buffalo Bills, and New York Mets}$

Go to Restaurant: Cook-Out

Favorite Thing to Eat: Tacos

Hobbies/Interests: Computers, WWE and Watching my Niece

Dream Vacation: Anything all inclusive by a beach

Guilty Pleasure: Karaoke

What is the best advice you've received? "Don't over think things"

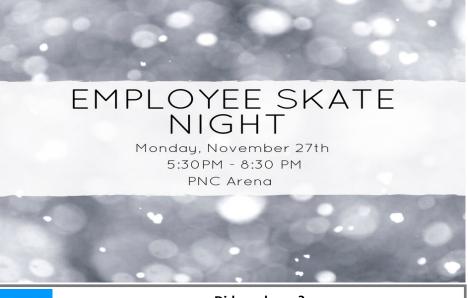
What is one thing most people would be surprised to know about you? I have mild Cere-



CHIP AWARD SPOTLIGHT

Priscilla Watkins—Event & Guest Services

A guest that was seated in 106, told the Director of Guest Services after the game on Saturday about the wonderful customer service that Priscilla Watkins had provided her and the others in the section. The patron walks with a cane and Priscilla was very attentive to her while she was coming and going from the section. Priscilla even helped carry food down the stairs while the patron settled into her seats. She stated that Priscilla was very welcoming and helpful with the other guests as well. Great Job, Priscilla!



Did you know?

1.5 Million Guest enter the PNC Arena each year—let's make sure that each and every one of those guests has an amazing experience within our venue! It is up to us to make sure each guest is well taken care of, no matter what their needs may be.

November 2017

SUN	MON	TUES	WED	THURS	FRI	SAT
			1 UNC vs Duke	2 PNC Arena Job Fair	3 NC State vs. Mars HIll	4
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5	6	7 Hurricanes vs Panthers	8	9 Jim Gaffigan	10 NC State vs. VMI	11 Hurricanes vs. Blackhawks
		CAROLINA - HURRICANES				CAROLINA HURRICANES
12 NC State vs Charleston Southern	13 Hurricanes vs Stars	NC State vs Bryant	15	16 NC State vs Presbyterian	17	18
Z	CAROLINA HURRICANES					
19 Hurricanes vs Islanders	20 NC State vs UNC	21	22 Hurricanes vs Rangers	23	24 Hurricanes vs Maples Leafs	25
CAROLINA HURRICANES			-CAROLINA - HURRICANES		CAROLINA - HURRICANES	
26 Hurricanes vs Predators	27	28	29 NC State vs Penn State	30		
CAROLINA HURRICANES						

Protect Yourself During Flu Season

Flu season typically begins when cold weather strikes and can last into spring. For many people, the seasonal flu is a mild illness, but for others it can result in serious infections or hospitalization. Preventive health measures are even more necessary during this season and workplaces of every type should be proactive to keep employees safe and business operating as usual.

Preventative Measures

- Wash hands frequently
- Tissues should be discarded immediately after use provide waste receptacles.
- Thoroughly clean work stations, door knobs and telephones.
- Contact your local health department and other organizations for upto-date information

Vaccinations

- Health professionals recommend a yearly seasonal flu vaccine.
- Everyone over the age of 6 months is encouraged to get vaccinated

JDRF Walk

On Saturday, October 28th some of PNC security, team name "Rays of Sunshine" participated in the JDRF One Walk which raises money for type 1 Diabetes.



Members that participated:

Audrey Baines, Ray Eaton, Rosita Hague, Matt Messner (F&B), Michael Dorsey, Scott Chupka,
Lynette Dorsey, Stephanie Lutz & Susan Johnson